

08 February 2011

Complaint to Ofsted

Dear Family

Thank you for the tremendous support you have given to the School following the Ofsted Inspection of Raincliffe School in October last year.

We sent a formal complaint to Ofsted on November 17<sup>th</sup> and we received their verdict on February 3<sup>rd</sup>. I am delighted to inform you that in response to our complaint Ofsted have reviewed the evidence. Their conclusion is that there were flaws in the Inspection which led to several judgements being lower than was warranted. As a result Ofsted have withdrawn the original report and published a new report with the amended grades.

Ofsted have apologised to us for the difficult position in which they placed the School with our families and the local community. The School no longer has a notice to improve and the overall judgement has been raised to satisfactory. We feel that the report now recognises the significant improvement that the School has made before and during its partnership in the Graham/Raincliffe Federation.

The original flawed Ofsted report placed considerable pressure on students, staff and Governors who have responded superbly under difficult circumstances. The unfair publicity created by the Ofsted policy of publishing reports prior to judging complaints has added to the pressure. I hope that the changed report and Ofsted's admission of their flawed process will restore the broader community's confidence in the School. We have always retained the confidence in our own judgements and have been very grateful for the extensive support we have received from families and students. We now look forward to continuing to develop and improve the quality of the education we provide for all students within the Graham Raincliffe Federation so that we continue our progress towards becoming an outstanding School.

The new report and amended letter for students is now on the Ofsted website.

Thank you for your continuing support.

Yours faithfully



Garry Hancock

Mick jolley